

**UNITED STATES DISTRICT COURT  
DISTRICT OF MASSACHUSETTS**

IN RE: PHARMACEUTICAL INDUSTRY	)	
AVERAGE WHOLESAL PRICE	)	MDL NO. 1456
LITIGATION	)	
	)	CIVIL ACTION: 01-CV-12257-PBS
THIS DOCUMENT RELATES TO:	)	
ALL CLASS ACTIONS	)	Judge Patti B. Saris
	)	

**PLAINTIFFS' MOTION TO COMPEL DEFENDANT GLAXOSMITHKLINE, INC.  
TO PRODUCE RULE 30(b)(6) WITNESSES**

Pursuant to Fed. R. Civ. P. 37, plaintiffs hereby move to compel defendant GlaxoSmithKline, Inc. ("GSK") to produce witnesses pursuant to plaintiffs' Notice of Rule 30(b)(6) Deposition Regarding Sales Representative Reporting and Management dated December 9, 2004. (A copy of the notice is annexed hereto as Exhibit 1). To date, GSK has produced only one witness in response to this notice, and that witness's testimony was limited both as to the subject matter and time covered by the deposition notice. GSK has acknowledged the relevance of plaintiffs' inquiry, and has represented that it is seeking to identify additional witnesses, but to date has failed to satisfy its obligations.

**I. BACKGROUND FACTS**

The documents uncovered in this case show that GSK engaged in a scheme to inflate and market the spread between the price at which it sold its drugs and the AWP at which its customers were reimbursed. GSK's purpose in engaging in this scheme was to gain a no-cost advantage over its competitors and increase its market share. The evidence demonstrates that the practice was especially pernicious with GSK's physician-administered drugs – drugs that are prescribed and administered by a physician, and paid for based on inflated AWP's. These drugs are marketed to GSK's physician customers directly by GSK sales representatives.

**A. The Rule 30(b)(6) Notice**

On December 9, 2005, plaintiffs served a rule 30(b)(6) deposition notice seeking testimony from GSK, in 10 specifically identified areas of inquiry, concerning the training, management, and reporting practices of GSK sales representatives responsible for selling physician-administered drugs – primarily the competing anti-nausea drugs Zofran and Kytril – to oncology clinics and physicians.<sup>1</sup> The purpose of the deposition notice was, among other things, to discover how GSK’s sales representatives were trained to market these products, how they were incentivized for their performance, how they reported their activities to management, and how their activities were directed and supervised by GSK. The purpose of the notice also was to investigate why the vast majority of regular reports by field staff to management, including reports from as recently as the late 1990s, had not been produced allegedly because they were destroyed or otherwise no longer existed. The deposition was noticed for December 30, 2004.

Following several communications between counsel concerning the subject matter of the deposition, GSK offered two witnesses to respond to the notice, one who could testify concerning the training undergone by Zofran sales representatives during part of the relevant period, and a second longtime employee who could testify with respect to most of the other subject areas for the entire period. At GSK’s request, the deposition was initially continued, but was eventually scheduled to take place in Philadelphia, GSK’s place of business, on January 20 and 21, 2005.

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<sup>1</sup> GSK as currently constituted is the result of the merger of two pharmaceutical manufacturers, GlaxoWellcome (“GW”) and SmithKlineBeecham (“SKB”). GW sold Zofran and SB sold Kytril. As a result, GSK is responsible for the improper sales and marketing practices employed for both Zofran and Kytril. Following the merger of GW and SKB, GSK divested itself of Kytril.

**B. GSK's Failure to Comply**

The deposition of GSK's first witness was conducted as scheduled. The first day's witness testified knowledgeably with respect to one category of inquiry and with qualification with respect to a few others, for about a third of the relevant period. During breaks over the course of the day, GSK's counsel conveyed his reservations about the proffered second-day's witness's ability to satisfy the balance of the deposition notice categories and, at the end of the day, relayed conclusively that the witness would not be authorized to speak on behalf of GSK with respect to any of the many uncovered areas. The second day's deposition was therefore cancelled.

Plaintiffs made written demand the following day for GSK's compliance with the rule 30(b)(6) notice. (A copy of plaintiff's counsel's letter dated January 21, 2005 is annexed hereto as Exhibit 3). Nearly two weeks have passed since demand was made, and nearly two months have passed since the deposition was first noticed. To date, no additional witnesses have been offered.

**II. ARGUMENT**

GSK should be compelled to produce witnesses who can respond fully to the Rule 30(b)(6) notice. GSK should further be compelled to produce witnesses immediately so as not to benefit from further delay.

**A. GSK Should Be Compelled to Produce Witnesses**

Upon receipt of a Rule 30(b)(6) notice, the designating party must (1) designate deponents who are knowledgeable on the subject matter of the identified area of inquiry; (2) designate more than one deponent if necessary to respond to the areas of inquiry specified by the party; (3) prepare the deponent to testify on matters not known by the deponent, but known by

the designating party; and (4) substitute an appropriate deponent when it becomes apparent that the initial deponent is insufficient. *Alexander v. FBI*, 186 F.R.D. 137, 141 (D.D.C. 1998). The persons designated must testify as to matters reasonably available to the designating party and, in fact, the designating party has an affirmative duty to designate and prepare witnesses capable of providing the organization's information. *See Mitsui & Co. v. Puerto Rico Water Resources Auth.*, 93 F.R.D. 62, 67, (D.P.R. 1981) (granting motion to compel designation of witnesses under rule 30(b)(6)).

GSK has failed to meet its obligation under rule 30(b)(6). It has offered only one witness, who testified as to only a limited subject areas and time period. GSK did not prepare this witness to testify beyond the scope of his personal knowledge and, indeed, sought to disqualify the witness from speaking on behalf of GSK even with respect to facts within his personal knowledge. The notice of deposition has not been satisfied.

GSK cannot now protest that the areas of inquiry specified in the notice of deposition are so remote or arcane that it truly cannot identify potential representatives under rule 30(b)(6). The subject matter of this notice could not be more central to GSK's business: the policies practices, systems, and standards by which it trains and supervises its sales staff; the methods and systems used by its sales staff to report their activities; the awards and incentives paid to sales staff for performance; and the identities of the top 10 GSK representatives with respect to physician administered drugs. At any rate, GSK has not moved for a protective order or objected to the scope of the subject matter or time covered by the deposition notice.

**B. GSK Should Be Required to Comply Immediately**

When plaintiffs noticed the rule 30(b)(6) deposition two months ago, it was then more than four months before the commencement of summary judgment practice under Judge Saris's

scheduling order. Now two months have passed and time has grown shorter. Pursuant to Case Management Order No. 10 entered in this case on March 25, 2004, the outer limit for compliance with a 30(b)(6) deposition notice is 45 days. GSK should not be permitted to further delay the completion of this foundation deposition. GSK should be compelled to designate responsive witnesses immediately and in any event within seven days of the entry of any order by this Court.

### **III. CONCLUSION**

For the foregoing reasons, plaintiffs respectfully request that this motion be granted.

Respectfully submitted,

By /s/ David Nalven

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Dated: February 3, 2005

**CERTIFICATION PURSUANT TO LOCAL RULE 7.1**

Docket No. MDL 1456

I hereby certify that I have conferred and attempted in good faith to narrow the issues with opposing counsel on numerous occasions as is set forth herein.

/s/ David S. Nalven

Dated: February 3, 2005

**CERTIFICATE OF SERVICE**

Docket No. MDL 1456

I, David S. Nalven, hereby certify that I am one of plaintiffs' attorneys and that, on February 3, 2005, I caused copies of Plaintiffs' Motion to Compel Defendant GlaxoSmithKline to Produce Rule 30(b)(6) Witnesses to be served via VeriLaw on all counsel of record.

/s/ David S. Nalven

Dated: February 3, 2005

# **EXHIBIT 1**





**UNITED STATES DISTRICT COURT  
DISTRICT OF MASSACHUSETTS**

IN RE: PHARMACEUTICAL INDUSTRY	)	
AVERAGE WHOLESALE PRICE	)	MDL NO. 1456
LITIGATION	)	
_____		) CIVIL ACTION: 01-CV-12257-PBS
		)
THIS DOCUMENT RELATES TO:	)	Judge Patti B. Saris
ALL CLASS ACTIONS	)	
_____		)

**NOTICE OF 30(B)(6) DEPOSITION OF DEFENDANT GLAXOSMITHKLINE, INC.  
REGARDING SALES REPRESENTATIVE REPORTING AND MANAGEMENT**

TO ALL COUNSEL OF RECORD VIA VERILAW:

PLEASE TAKE NOTICE that pursuant to Fed. R. Civ. P. 30(b)(6), plaintiffs will take the deposition upon oral examination of the representative of defendant GlaxoSmithKline, Inc. who is most knowledgeable regarding the matters designated on Exhibit A attached hereto. The deposition will take place at the offices of Hagens Berman LLP, One Main Street, Cambridge, Massachusetts, 02142 on December 30, 2004, and continue from day to day thereafter until completed.

The deposition shall be taken before a notary public or another officer authorized by law to administer. You are invited to attend and participate.



Respectfully submitted,

By /s/ David S. Nalven

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Dated: December 9, 2004



## **EXHIBIT A**

### **I. DEFINITIONS AND INSTRUCTIONS**

All of the definitions from Plaintiffs First Request for Production of Document Directed to All Defendants are incorporated herein by reference.

“GSK” means the GSK Group as described and defined in the Amended Master Consolidated Complaint dated June 12, 2003.

All areas of inquiry cover the period 1991 to the present.

### **II. MATTERS FOR EXAMINATION**

1. GSK’s policies, practices, systems, and standards concerning training and education of GSK sales representatives who represent GSK with respect to physician-administered drugs.

2. GSK’s policies, practices, systems, and standards concerning the management of GSK sales representatives who represent GSK with respect to physician-administered drugs.

3. GSK’s policies, practices, systems, and standards concerning reporting physician calls, presentations, and other business-related activities.

4. Field notes and sales reports transmitted by GSK sales representatives who represent GSK with respect to physician-administered drugs to GSK district managers and regional managers, and the reporting of district managers and regional managers to other GSK personnel.

5. The computer programs used to manage GSK personnel who represent GSK with respect to physician-administered drugs including but not limited to programs that collect data on the number of contacts with purchasers or potential purchasers of any physician administered drug and summarize the nature of the discussions between GSK sales representatives and such purchasers or potential purchasers. Examples of such programs include programs marketed by Siebel Systems and ImpactRx, as well as any programs developed by GSK.



6. Promotional materials used or prepared by GSK sales representatives who represent GSK with respect to physician-administered drugs.

7. Business plans developed by GSK sales representatives who represent GSK with respect to physician-administered drugs.

8. Authority to provide samples, grants, and payments or credits of any kind delegated to sales representatives who represent GSK with respect to physician-administered drugs.

9. Awards given to GSK sales representatives who represent GSK with respect to physician-administered drugs, including the name, and current address and telephone number of each recipient of any such award.

10. For each year, the name, current address, and telephone number of the top 10 GSK representatives with respect to physician-administered drugs.





**CERTIFICATE OF SERVICE**

The undersigned hereby certifies that a true and correct copy of the foregoing Notice Of Rule 30(B)(6) Deposition was served on December 9, 2004, upon all counsel of record electronically by Verilaw.

By: /s/ David S. Nalven  
David S. Nalven  
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## **EXHIBIT 2**



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January 21, 2005

BY FAX

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Re: In Re Pharmaceutical Industry AWP Litigation  
MDL No. 1456

Gentlemen:

Yesterday I took what was to be the first of two depositions of witnesses produced by GSK in response to plaintiffs' 30(b)(6) deposition notice dated December 9, 2004. The witness had no knowledge with respect to some of the subjects of inquiry and some knowledge with respect to others, but even in the areas where he had some knowledge, his knowledge was limited to the period beginning December 1999 or November 2001, depending on the subject. He had no knowledge with respect to any subject for the period January 1991 to December 1999, including no knowledge with respect to SKB-heritage practices.

I had understood that the witness scheduled for today was a longtime GSK employee and would fill the remaining periods and subject matters, but I was told yesterday by Matt O'Connor, first tentatively and then definitively at 4:00 pm, that today's witness was without information or authority to respond to the notice with respect to any of the uncovered subjects or time periods.

These depositions were noticed more than six weeks ago. The dates and locations of the depositions were discussed among counsel over several telephone conversations and set on January 6 and 7. Despite the time allowed for planning and discussion, GSK has failed to meet its discovery obligations.

Geoffrey E. Hobart, Esq.  
Matthew J. O'Connor, Esq.  
Thomas H. Lee II, Esq.  
January 21, 2005  
Page 2

I understand that as a result of having several law firms and lawyers involved in the representation of GSK there may have been a lapse in communication among counsel. My objective is not to cast aspersions or point fingers, but merely to meet plaintiffs' legitimate discovery needs. Given the recent delays and current deadlines, time is of the essence.

Please provide assurance that GSK will respond fully and promptly to plaintiffs' 30(b)(6) notice by identifying the names of the GSK employees who will testify in response to plaintiffs' subpoena, the dates within the next two weeks that they will be made available, and the subjects about which they will testify. If plaintiffs do not provide these assurances by the close of business Monday January 24, 2005, we will seek relief from the Court. If you would like to discuss this matter, please do not hesitate to call me.

Very truly yours,

A handwritten signature in black ink, appearing to read "DN", with a stylized flourish at the end.

David S. Nalven